

# LIMITED WARRANTY

## For Commercial Coffee Equipment Range

**Manufacturer:**

**Model:**

**Serial No:**

**Purchase date:**

**CMS Coffee Machine Services Pty Ltd (CMS)** are the Australian importers for the San Marino and Mazzer range of Commercial Coffee Espresso equipment. CMS warrants that these products are free from defects in material and workmanship, according to the following terms and conditions.

1. The limited warranty for the commercial coffee equipment is for a term of 12 months from date of purchase and covers replacement of parts and /or components.
2. The limited warranty extends only to consumers who purchase the appliance in Australia provided it is a unit imported by CMS.
3. During the limited warranty period, CMS will provide, at no charge, the customer with new parts and technical assistance to ensure that the customer's technician will be able to restore the product is in good working order. All replaced parts will become the property of CMS. The external cosmetics parts shall be free of defects at the time of shipment and therefore, shall not be covered under these limited warranty terms.
4. The customer must keep the defective part stored and record the Equipment Serial Number along with the date of repair. CMS will provide the recollection of the defective items from time to time at its own cost.
5. In order for warranty claims to be honored, the consumer upon request from CMS or its authorised Service Agent, must provide a purchase receipt to prove date and place purchase.
6. Transportation, insurance, delivery and handling charges incurred in the transport of the appliance to and from CMS or its authorized Service Centres or the place of purchase will be worn by the customer. CMS shall under no circumstances be held responsible for damages and/or loss during transport and transit.
7. The consumer shall have no coverage or benefits under this limited warranty if any of the following conditions are applicable:
  8. The appliance has been subject to use or maintenance in a manner not conforming to product manual instructions/user guide, abnormal condition, improper storage, unauthorized modifications, misuse, neglect, abuse, accident, wear and tear, alteration, improper installation, Acts of God, spill of foods or liquids directly on the electronic and electric components, or maladjustment of consumer controls or other acts which are beyond the reasonable control of CMS
    - (a) The appliance model and serial number have been removed, defaced or altered.
    - (b) The appliance is not defective.
9. This warranty shall not cover normal recommended maintenance as set out in the product manual instructions/user guide.
10. Expenses related to removing and transporting the appliance from an installation are not covered under this limited warranty.
11. The customer will be billed for any labour charges. The consumer shall be responsible for expenses related to transport on return of the repaired appliance including insurance if applicable
12. CMS shall not in any circumstances be liable for any loss or damage (whether direct, indirect, consequential or economic) to person or property caused by the application of steam, heat, coffee or water emitted from the appliance.
13. CMS shall not in any circumstances be liable for any loss or damage (whether direct, indirect, consequential or economic) to person or property caused by infestation of any kind to the equipment.

### LIMITED WARRANTY REGISTRATION FOR COMMERCIAL COFFEE EQUIPMENT RANGE

Purchases Name:

Address:

State:

Postcode:

Email:

Date purchased:

(please attach copy of receipt for proof of purchase when claiming warranty)

Purchased from Company Name:

Business Address: